

## **WARRANTY OF VALVE-REGULATED LEAD ACID BATTERIES**

Batteries Plus warrants its products will be substantially free of defects in material and workmanship for a period of time as designated below by product series and application. Should the battery fail due to a manufacturing defect within the free replacement period, the battery will be replaced at no cost with a new battery of comparable performance. Batteries replaced during the free replacement period will continue to be covered by the original warranty from the original purchase date.\* Cash reimbursement is not available.

\*Only two free replacements are allowed through the original battery purchase and receipt.

Battery Type	Warranty Period
Duracell®, Werker Deep Cycle SLA	12 Months
Duracell®, Werker General Purpose SLA	12 Months
Duracell®, Werker High Rate SLA	36 Months

## **Warranty Protection is Subject to the Following Guidelines:**

- Warranty coverage is not transferrable (it applies to the original purchaser only), and requires a proof of purchase or original receipt.
- The batteries are subject to IEEE Standard 1188 Acceptance Test at time of installation. If they do not meet both, or either, the standards and the published specifications. The end user must notify Batteries Plus and request further instructions.
- A battery is defective if it fails to deliver less than 60% of its rated capacity during the warranty period.
- The permissible continuous AC ripple voltage at the battery terminals shall not exceed 1.5% peak to peak of the float charge voltage, and all not exceed 4% peak to peak instantaneously at anytime.
- The battery selected by the user must be the correct size, design, and capacity for the intended application. Improper battery selection for the application voids the warranty.
- The battery must be installed and operated at temperatures not exceeding 50°C (122°F).
- Deep Cycle SLA batteries will provide 150-200 cycles at 100% depth of discharge. General Purpose SLA batteries will provide 50-150 cycles at 100% depth of discharge. Usage in excess of these parameters will not be covered under warranty.
- A warranty claim may require product analysis prior to issuance of a credit or replacement, which may take up to two (2) business days to process.
- The warranties for the specific products are the exclusive and the only warranties that we provide with respect to the products we sell.
- Batteries must be maintained with an appropriate functional charger.
- Batteries or systems shall be provided with a freshening charge every 6 months while in storage.
  Batteries must be charged after any significant use and a charge cycle must be completed. This
  warranty does not cover batteries that are not maintained according to recommended charging
  and installation instructions. Maintenance records are required for all warranty claims.
  Maintenance records must include inspection reports, load test, Ohmic readings, surface
  temperatures and float voltages. Failure to provide maintenance records will void warranty.

## **Warranty Protection Does NOT COVER:**

- Cost for recharging or use of rental battery or application.
- Labor costs for battery removal and installation.
- Damage due to charging system failure, negligence, abuse, misuse, physical damage, accident, improper installation, fire, freezing or acts of nature.
- Loss of time, inconvenience, loss of application or other incidental or consequential damages.

- Discharged batteries that can be recharged and returned to service.
- Battery with physical damage present (loose or damaged posts/terminals, holes or cracks in the case, misapplication or improper installation).
- Overcharging, undercharging, charging or installing in reverse polarity, improper maintenance, allowing the battery to be deeply discharged via a parasitic load or mishandling of the battery.
- BATTERIES PLUS MAKES NO OTHER WARRANTIES, EXPRESS OR IMPLIED. WE DISCLAIM ALL
  OTHER WARRANTIES, INCLUDING, BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF
  MERCHNTIBILITY OR FITNESS FOR A PARTICULAR PURPOSE.
- Further, to the fullest extent possible under applicable law, Batteries Plus will not be liable for consequential, incidental or punitive damages.
- Some States may not allow certain provisions of this limited warranty, so these provisions may not apply to you. No provision is intended to limit, modify, take away from, disclaim, or exclude any mandatory warranty requirements provided by any State whose law applies to your product, unless permitted by that State's law or federal law. This warranty gives you specific legal rights, and you may also have other legal rights which vary from State to State.
- Specific terms and conditions of warranty policies will vary by product type, and may be modified over time. For specific terms and conditions, please see a store representative, call 1-800-677-8278, or visit our website: batteriesplus.com.

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